

# Hosted buyer timeline

## Key dates

**February 28** - reimbursement claims open

**March 28** - full education program available

**March 28** - exhibitor directory available

**April 3** - hotel confirmation available in your IMEX account

**April 15** - view floor plan

**April 16** - schedules go live

**April 19** - deadline for submitting your reimbursement claim

**Around two weeks before show** - IMEX app available

**Around two weeks before show** - badges will be emailed

**After show** - reimbursement payments begin

## Key information

Everything you need to know about reimbursements is explained [here](#).

[Register](#) for our webinars or [watch](#) our videos for help with your itinerary, reimbursements, how to book meetings, attending for the first time, everything you need to know before you go.

Have a question? Find the answer in our [FAQs](#) and [help guides](#).

Need more help? Email us at [enquiries@imexevents.com](mailto:enquiries@imexevents.com) or call +44 (0)1273 224957.

## Refer a friend

Do you know someone who would qualify for the hosted buyer program? [Share this link](#)

## Accessibility and mobility

If you need assistance with mobility and/or accessibility [contact us](#).